

# FREE JOB TRAINING & PROFESSIONAL DEVELOPMENT for Restaurant Workers

## Hospitality Course Descriptions

### **Service 101**

*This is an introductory course to the restaurant industry. Students will gain base knowledge on fine dining service and will practice the duties of hosts, bussers, and servers.*

### **Service & Wine 201**

*This is an advanced fine dining course that will focus on technicalities of service, with a strong focus on wine knowledge. Students will gain confidence serving tables from start to finish.*

**Requirement:** Have restaurant or customer service experience

### **Bartending 101**

*This is an introductory course to Bartending. Students will learn about alcohol, bartending laws, bar etiquette, garnishing and basic cocktail knowledge.*

**Requirement:** Have restaurant or customer service experience

### **Bartending 201**

*This is an advanced spirit & mixology course for people in the bartending field. This hands-on class will also provide opportunities for students to learn the science and technicalities of cocktails.*

**Requirement:** Have experience bartending or barbacking

### **ESL for Restaurant Workers**

*ESL classes will cover basic grammar and vocabulary as well as common restaurant phrases for students to gain the skills and confidence to obtain front-of-house restaurants jobs. Instructors are fluent in Spanish, Cantonese and Mandarin.*

The Restaurant Opportunities Center Bay Area (ROC-the Bay) is a local worker advocacy and training organization that provides **FREE** front-of-house fine-dining & hospitality courses.

Each class is once a week for a total of 30 hours. Classes provide skills to move up the industry ladder into serving and bartending positions within upscale restaurants.

### **Additional Class Resources:**

- Workplace rights trainings
- Resume Guidance
- Food Handlers Card



**Contact us for Info on  
our Next Session**

**To register please contact  
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*Fast-food workers, immigrants and formerly incarcerated individuals are encouraged to register!*